

PSEG Long Island
175 E. Old Country Road
Hicksville, NY 11801



May 25, 2016

Strathmore Ridge Homeowners Association
P.O. Box 506
Ridge, NY 11961
631-924-7290

Subject: Substandard Meter Pan Condition Within the Complex

Dear Strathmore Ridge Homeowners Association,

There was recent incident at Units 7E and 8E during the turn on of the electric meter for unit 7E. A component within the meter pan failed and made contact with energized conductors resulting in a short circuit. This caused extensive damage to appliances in unit 8E.

A subsequent inspection of other meter pans within the complex revealed similar conditions exist in most of the meter pans within the complex. Therefore most of the meter pans within the complex will require replacement immediately. This condition has the potential to cause fires within the units, damage to customer's appliances and expose our crews to electric shock hazards. **Because of this hazardous condition PSEG will no longer turn on meters until the situation has been corrected.** The meter pan is owned and maintained by the homeowner and therefore it is their responsibility to have the meter pans replaced.

Please contact a licensed electrical contractor to make the necessary repairs as soon as possible. Your contractor's repair must comply with PSEG Long Islands "Specifications and Requirements for Electric Installations"

One of the requirements as detailed in the Red Book is that there must be 4 foot clearance in front of the meter pans. Currently a significant portion of the existing pans have bushes planted immediately in front of the pans and this hinders PSEGS access to perform work. When installing the new pans please make sure there is sufficient clearance.

If you have any questions regarding this matter, please contact me at 516-903-2161

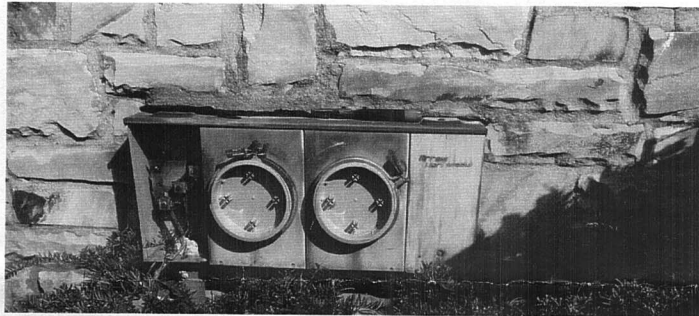
Sincerely,

Christopher Hawks
Design Engineer Distribution Design
Eastern Suffolk Division
Christopher.Hawks@PSEG.com

Safety Notice

Arrow Hart Murray Ring Type Multi-Stack Meter Pans

Date: April 8th, 2016

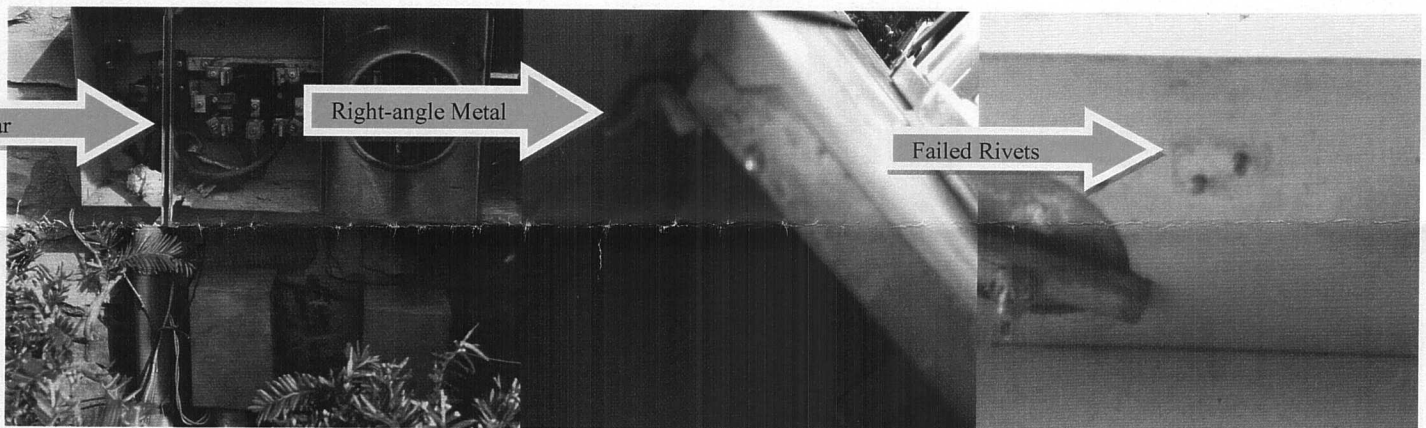


Situation:

- At Strathmore Ridge Complex, off Smith Rd in Ridge, a Technician C attempted to remove the snap-lock from a meter pan at a vacant location to cut-on service, the employee noticed a spark that had emanated from the bottom of the meter pan. The employee ceased operation of cut-on order until customer's electrician takes corrective action to make meter pan safe.

Findings:

- Upon further investigation, Meter Services determined the cause was manufacture defective equipment. This was due to age of equipment and inferior parts/manufacture process. These pans are no longer manufactured as of 1992, this does not pertain to new Murray Multi-Stack meter pans.



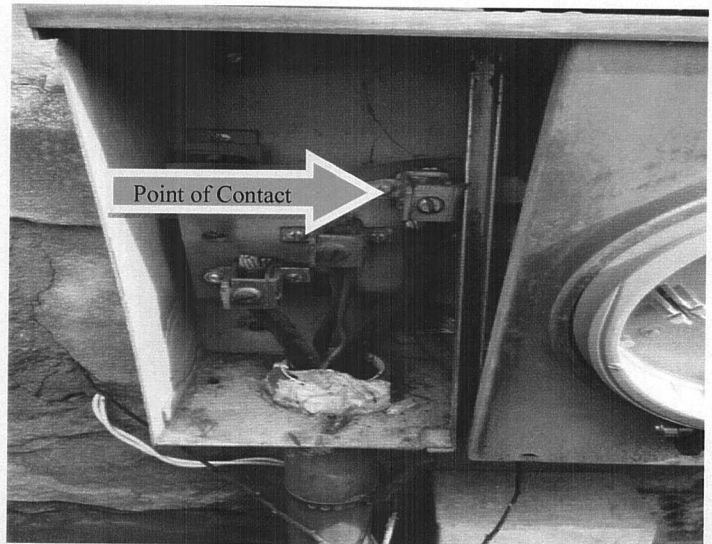
- Arrows indicate point of failure. The spacer bar has a right-angle piece of metal that gets secured to the top of the meter pan with rivets. This right-angle piece of metal became detached from the spacer bar, the bar then fell and made contact with line-side lug resulting in a flash inside the meter pan which cannot be seen externally.

**Don't
Look
Away!**

Safety Notice

Going Forward:

- If a turn-on order is generated, customer will need to replace meter pan prior to completion of cut-on.
**** DO NOT CUT-ON ****
- If a turn-off order is generated, electric service needs to be disconnected. ****DO NOT PERFORM CUT-OFF AT THE METER WHILE ENERGIZED****
- Electric Design is going to be issuing letters to customers at this location. Should you come across other locations with this type of meter pan, please notify Electric Design supervisor.



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